FAQs

1.How to set up after unboxing.

- Please watch our tutorial video titled "How to Connect Bluetooth" in the [Videos] section of this website.

2. How do I change the units (Temperature, Metric/Imperial, Weight, Time)?

- Open the "GloryFitPro" app and follow these steps: Go to **Profile (Me) → Unit Settings**. Here you can customize temperature, distance, and weight units.

3. What to do if you're not receiving the verification code.

- Ensure your email address is correct and you have clicked the "**Send verification code**" button.
- **Check your Spam/Junk folder**, as automated emails are often filtered there.
- If possible, try using a different email address.
Note: The code expires in 15 minutes.

4. The compass shows "8" and I don't know how to calibrate it.

- Please watch our tutorial video titled "**Function Settings Guide**" in the [Videos] section of this website.

5. How to use the watch independently during exercise without your phone.

- Press the top-left button to enter the Sports menu.
- Select your exercise type and wait outdoors for the GPS signal to connect (approx. 1 minute).
- Once connected, start your workout. The watch will track your route and data independently.
- After finishing, reconnect to Bluetooth to sync the data to the "GloryFitPro" app.

6. How to enable SMS notifications on Samsung Galaxy S24+.

Please enable permissions in the **GloryFitPro** app:
- Go to Profile (Me) → Permission settings → Notification permission.
- Go to Profile (Me) → Permission settings → SMS permission.
- Go to **Device → SMS → Turn ON**.
- Ensure phone system settings: **Settings → Apps → GloryFitPro → Permissions → SMS → Allow**.

7. I lost my charging cable, or I have other questions.

- We are here to help! Please contact our dedicated support team at **support@tiwain.com**. We typically reply within 24 hours.